

Creative Learning Payment & Cancellation Policy

1. Full payment is required by the Customer to confirm the placement/booking in the program unless otherwise stated;
 - a. In some cases, a set deposit is the only requirement to confirm the placement/booking. This will be outlined in the booking process;
 - b. If/when a deposit is required, this is a non-refundable payment under any circumstances.
2. If the Customer wishes to withdraw from the program/booking the following Cancellation timeframes apply;
 - a. If the Program stated runs for a period more than 30 days;
 - i. 30 days **prior** to the commencement of the program a full refund will be provided (exclusive of the non-refundable deposit);
 - ii. 30 days **after** the commencement of the program a 70% refund will be provided (exclusive of the non-refundable deposit);
 - iii. 30 days – 60 days **after** the commencement of the program a 50% refund will be provided (exclusive of the non-refundable deposit);
 - iv. Any notice provided after 61 days from the commencement of the program no refund will be provided.
 - b. If the Program stated runs for a period less than 30 days;
 - i. 30 days **prior** to the commencement of the program a full refund will be provided (exclusive of the non-refundable deposit);
 - ii. Any notice provided after the commencement of the program no refund will be provided.
3. ADC understand unforeseen circumstances such as last-minute illness and injury can take place; the exclusive nature and limited place availability of the program does not allow us to offer any refunds after 61 days after the program has commenced.
4. In the highly unlikely event that unforeseen circumstances forces ADC to cancel the program you will receive the following refund;
 - a. If cancelled prior to commencement, you will receive a full refund including deposit;
 - b. If cancelled after commencement you will receive a partial refund where the percentage is relative to the remaining time of the program;
5. ADC has the right to alter or change any part of the program as required without notice.

Fees as of 23 Feb 2023

	Youth Ensemble	Mature Ensemble	Mature Intensive	School Workshops	Focus	CDIs	ADC Intensive	Masterclasses	Secondments
Deposit	\$300	\$80	\$0	\$150	\$0	\$0	\$0	\$0	\$0
Full Fee	\$2200	\$420	\$190	As Quoted	\$150	As stated	\$300	\$30	\$250
30 days prior – full refund	\$1900	\$340	\$190	Quoted fee minus \$150	\$150	Full Fee	\$300	\$30	\$250
30 days after – 70% refund	\$1330	\$238	N/A	N/A	N/A	N/A	N/A	N/A	N/A
3–60 days after – 50% refund	\$950	\$170	N/A	N/A	N/A	N/A	N/A	N/A	N/A

*Class Passes are not valid for refunds

** Digital Suite & Creative Learning Suite subscriptions are not valid for refunds