

Australasian Dance Collective

ADC Creative Learning Payment & Cancellation Policy

1. Full payment is required by the Customer to confirm the placement / booking in the program unless otherwise stated;
 - a) In some cases, a set deposit is the only requirement to confirm the placement/booking. This will be outlined in the booking process;
 - b) If/when a deposit is required, this is a non-refundable payment under any circumstances.

2. Refund Timeline:
 - a) If the Program stated runs for a period more than 30 days;
 - i. 30 days or more **prior** to the commencement of the program a full refund will be provided (exclusive of the non-refundable deposit where applicable);
 - ii. Up to 30 days **after** the commencement of the program a 50% refund will be provided (exclusive of the non-refundable deposit);
 - iii. Any notice provided after 31 days from the commencement of the program no refund will be provided.
 - b) If the Program stated runs for a period less than 30 days;
 - i. 30 days or more **prior** to the commencement of the program a full refund will be provided if the activity cannot be rescheduled. (exclusive of the non-refundable deposit where applicable);
 - ii. Any notice provided 29 days or less prior of the program commencement no refund will be provided.

3. ADC understand unforeseen circumstances such as last-minute illness and injury can take place; the exclusive nature and limited place availability of the program does not allow us to offer any refunds outside of those listed in Clause 2.

4. In the highly unlikely event that unforeseen circumstances forces ADC to cancel the program you will receive the following refund;
 - a) If cancelled prior to commencement, you will receive a full refund including deposit;
 - b) If cancelled after commencement you will receive a partial refund where the percentage is relative to the remaining time of the program;

5. ADC has the right to alter or change any part of the program as required without notice.

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Refund Breakdown as of 8 Feb 2024

	Youth Ensemble	Mature Ensemble	Mature Intensive	School Workshops	Focus	CDI	ADC Intensive	Masterclass
Deposit	\$400	\$80	\$0	\$0	\$0	\$0	\$0	\$0
Full Fee	\$2200	\$420	\$190	As quoted	\$150	As stated	\$450	\$30
30 days or more prior – full refund	\$1800	\$340	\$190	Full fee*	\$150	Full Fee	\$450	\$30
29 days or less prior	\$1800	\$340	\$0	\$0	\$0	\$0	\$0	\$0
Up to 30 days after – 50% refund	\$900	\$238	N/A	N/A	N/A	N/A	N/A	N/A

**Full fee only applicable when workshop cannot be rescheduled.*

- Class Passes are not valid for refunds
- Digital Suite & Creative Learning Suite subscriptions are not valid for refunds